G.A.I.C. November 16, 2005

Attendees: Mary Pro, Larry Anderson, Gwen Thorpe, Rita Cox, Michelle Zuhlke, Doug Thomas, Don Herz, Shannon Ideus.

Approval Of Minutes

As there was no quorum at the October meeting, the September minutes were approved without further amendments. The October minutes were also approved without changes.

Statistics

Mainframe

Up a couple hundred thousand hits from previous month, the second highest month ever at a little over 1.9 million. Images were up 20,000.

CJIS

533,000 related hits, up 75,000 from previous month. Accident reports were up to nearly 28,000, criminal histories at 3,780. Contractor hits for Building and Safety were down a bit at 27,000.

NT Server

The only City department that was up significantly was Health, up 15,000. The County Attorney was up from 31,000 to 73,000 (due to added objects (photos), which increase the hit count artificially). The County Clerk's Office, County Commissioners, Engineers, Extension and the Juvenile Service Center were up by over 25%. Families First and Foremost was down 25% due to a new site created for this entity. It was suggested that this site be removed. Human services, Safety and Training and Veteran's Services were up. Inexplicably, all the villages are up as well. It was suggested that an attempt be made to track internal and external hits to the PW Cam separately.

User Sessions

At 462,000-an all time high with the daily average at nearly 15,000. 135,000 total users.

ePayments

Property tax was a little over \$100,000 (66 payments). Other proceeds were over \$73,000 of which \$7,500 had to do with animal control (34 license renewals). 515 parking tickets were paid for a little over \$10,000, which is an all-time high. 604 criminal history checks were performed with \$6040 being collected. 552 event parking tickets sold for nearly \$6,000, lastly 349 people took advantage of water and sewer on line payments (another record) with just over \$50,000 in collections.

Web Partners

We are working with Purchasing to see if we can do a one-year renewal on the existing contracts with the Journal Star, KFOR and Alltel.

Register of Deeds Migration

They converted the data last weekend and this week are moving it over to the new Eagle web server.

Web Server Problems

Problems with the web server have prompted ordering additional memory. Normally one gig of memory runs on the server but 512 meg chips failed and now it is running on only 256meg. This should be fixed within a day or two. We also had some down time Sunday evening/Monday morning. This may reflect slightly in statistics over the next month.

Next Meeting

Next meeting is the 21 of December.